

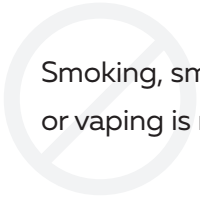
PATIENT PIN NUMBER:



A Division of Caldwell Memorial Hospital, Incorporated

Hospital staff will not release any information without this PIN.

To protect patient confidentiality, family members and visitors must use the patient's PIN number when they come to visit or when they call to make an inquiry.



Smoking, smokeless tobacco product usage, and/or vaping is not allowed on the property.

CONTACT INFORMATION

Jonas Hill Hospital Main Number
(828) 394-6722

Community Patient Phone
(828) 394-6785

The Community Phone will not be answered by patients when groups are in session. We ask that calls be made between 7 a.m. and 10:30 p.m. Calls should be limited to 10 minutes.

VISITATION GUIDELINES

To help protect our patients, staff and community, there are current visitation restrictions due to COVID-19. **All in-person visitations are restricted at this time for non-essential visitors.** Virtual visitations with patients can be scheduled.

PATIENT INFO

In order to benefit from your treatment at Jonas Hill Hospital, you are expected to attend all group sessions.

Possession of smoking materials, illegal substances, or medications not provided by Jonas Hill Hospital will result in visiting privileges being restricted.

When answering the phone maintain privacy by answering with a simple: "Hello".

VISITING HOURS:

Monday – Friday: 7 p.m. – 8 p.m.

Saturday/Sunday: 3 p.m. – 4 p.m.

Safety is essential. Any items that may pose a risk to patient safety or compromise patient confidentiality will not be allowed.

A list of items not permitted in the facility is provided on the back of this sheet.

VISITOR CHECK-IN

All patients and visitors will be asked to secure items deemed inappropriate in their vehicle or the lockers provided in the front lobby. Visitation privileges will be restricted should any visitor bring in and/or pass on any item considered contraband.

THE FOLLOWING ITEMS ARE NOT PERMITTED:

- Lighters
- Cigarettes/Vape Pens/Smokeless Tobacco Products
- Medications
- Food
- Cell phones
- Anything containing glass or metal
- Keys
- Purses, bags, backpacks, or other similar items
- You may be asked to leave bulky coats or jackets.



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